

The Washington Harbour 3000 K Street, N.W., Suite 300 Washington, D.C. 20007-5116 Phone 202.424.7500 Fax 202.424.7647

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September 1, 2005

VIA ELECTRONIC FILING

Marlene H. Dortch, Secretary Federal Communications Commission The Portals 445 12th Street, S.W. Washington, D.C. 20554

Re: Subscriber Acknowledgement Report (September 1, 2005) VOIP Inc.; WC Docket No. 05-196

Dear Ms. Dortch:

VOIP Inc., through its undersigned counsel and in response to the Commission's VoIP E911 Order ("Order") and the Public Notice issued by the Enforcement Bureau ("Bureau") on August 26, 2005 ("Public Notice"), submits this Subscriber Acknowledgement Report ("Report") to advise the Commission of the status of VOIP Inc.'s efforts to comply with Commission Rule 9.5(e). VOIP Inc. previously filed a Subscriber Acknowledgement Report on August 10, 2005 in response to the Bureau's July 26, 2005 Public Notice ("August 10 Report").

As requested in the Public Notice, VOIP Inc. responds to the following questions set out in the Public Notice:

A detailed explanation regarding current compliance with the notice and warning sticker requirements *if* the provider did not notify and issue warning stickers or labels to 100% of its subscribers by the July 29, 2005 deadline. Providers expected to update this information include those that were in the process of providing notice and/or stickers to their subscribers, but had not completed the process by July 29, 2005.

As detailed in response to question 4 in VOIP Inc.'s August 10 Report, VOIP Inc. distributed labels and sent advisories to 100% of its customers by the July 29, 2005, deadline.

A quantification of the percentage of the provider's subscribers that have submitted affirmative acknowledgements as of the date of the September 1 and September 22 reports, and an estimation of the percentage of subscribers from whom the provider does not expect to receive an acknowledgement by September 28, 2005.

As of August 29, 2005, VoIP Inc. has obtained affirmative acknowledgement from approximately 96% of its subscriber base. VoIP Inc. cannot predict with certainty what its final response rate will be, but estimates that 2% of its customers will still not have provided affirmative acknowledgement by September 28, 2005.

3) A detailed description of any and all actions the provider plans to take towards any of its subscribers that do not affirmatively acknowledge having received and understood the advisory.

VOIP Inc. is continuing its campaign to contact and obtain affirmative acknowledgment from all of its subscribers. VOIP Inc. continues to send out notices via email to subscribers who have not yet submitted an affirmative acknowledgment. Additionally, VOIP Inc. has made telephone calls to notify customers that to date have failed to provide an affirmative acknowledgement, that they must do so in order to avoid disconnection. For those customers that have not yet provided an affirmative acknowledgement, VoIP Inc. has, as of August 30, 2005, disconnected those subscribers from their service until affirmative acknowledgement is provided. This was accomplished by blocking their customer premises equipment from registering with the network.

4) A detailed description of any and all plans to use a "soft" or "warm" disconnect (or similar) procedure for subscribers that fail to provide an affirmative acknowledgement by September 28, 2005.

VoIP Inc. believes that the 2% of its customer base that is expected not to provide affirmative acknowledgement by September 28, 2005 are simply not using the service. VOIP Inc. believes that by that date, the only customers with outstanding acknowledgments will be those customers with demonstration or complimentary accounts. As of now, we detect that the majority of these customers (only 2% of VOIP Inc.'s subscribers) that still have not provided the acknowledgement do not have their devices attached to the Internet and thus do not intend to use the service. Accordingly, VoIP Inc. does not believe there is any benefit to be gained by implementing a "soft" or "warm" disconnect procedure in its particular circumstances.

Respectfully submitted,

Russell M. Blau
Joshua M. Bobeck

Counsel for VOIP Inc.

cc: Byron McCoy (FCC)
Kathy Berthot (FCC)
Janice Myles (FCC)
Best Copy and Printing, Inc.

I, John Jacovelli, state that I am Director of Special Operations, of VOIP Inc.; that I am authorized to submit the forgoing Subscriber Acknowledgement Report ("Report") on behalf of VOIP Inc.; that the Report was prepared under my direction and supervision; and I declare under penalty of perjury that the Report is true and correct to the best of my knowledge, information, and belief.

Name: John Jaco vellt

Title: Director of Special Operations

8/31/05

VOIP Inc.